You may have the right to receive a "Good Faith Estimate" explaining how much your services at WellOne will cost.

Under the law, health care providers need to give patients who don't have insurance or who are not using insurance **an estimate of the bill for services. This requirement applies to services that are scheduled three or more days in advance of your appointment date.**

Disclaimer

This Good Faith Estimate shows the costs of items, services and procedures that are reasonably expected for your upcoming visit based on our understanding of the reason for your visit. The estimate is based on information known at the time the estimate was created.

The Good Faith Estimate does not include any unknown or unexpected costs that may arise during your visit. Accordingly, you could be charged more for your visit than the amount stated in this Good Faith Estimate.

If you are billed at least $400 more than the amount of your Good Faith Estimate for your visit, you have the right to request an explanation of the reason(s) for the additional cost.

You may contact WellOne to let us know that the billed charges exceed the Good Faith Estimate by more than $400. You can ask us to explain the reasons for the difference between the Good Faith Estimate and the actual bill. You can also ask if there is financial assistance or a payment plan available.

You may also start a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days (about 4 months) of the date on the original bill.

To learn more and get a form to start the process, go to www.cms.gov/nosurprises.

For questions or more information about your right to a Good Faith Estimate or the dispute process, visit www.cms.gov/nosurprises.

Make sure to save a copy or picture of your Good Faith Estimate.